



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL MEETING
THURSDAY, APRIL 17, 2025
8:30 AM**

The Landing at MIA
5 Star Conference Center (South Beach Room)
7415 Corporate Center Drive, Suite H,
Miami, Florida 33126

The public may choose to view the session online via Zoom. **Registration is required:**
https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV

AGENDA

1. Call to Order and Introductions
2. Public Comments
3. Approval of Performance Council Meeting Minutes
 - A. February 20, 2025
4. Information – WIOA Performance Update
5. Information – Adult Balanced Scorecard Report
6. Information – Youth Balanced Scorecard Update
7. Information – Consumer Report Card Update
8. Information – WIOA Performance Analysis
9. Information – Florida Scorecard Comparison

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 2

AGENDA ITEM SUBJECT: PUBLIC COMMENTS

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **National leader in an ROI-focused enterprise**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: PERFORMANCE COUNCIL COMMITTEE MEETING MINUTES

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council Committee to approve minutes from the February 20, 2025 meeting, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Minutes Prepared by: Ebony Morgan
SFWIB Performance Council Meeting
February 20, 2025, 8:30am
Status: **DRAFT**
Approval date: TBD
Page 1 of 5



Chairwoman Canales opened the floor for comments from the public. No requests to speak were received by the Executive Office.

Item closed.

3A: Approval - Performance Council Meeting Minutes – December 19, 2024

Chairwoman Canales called for the minutes from the December 19, 2024, Performance Council meeting to be considered, allowing members an opportunity to review before entertaining a motion.

Motion by Mr. Mantilla to approve the December 19, 2024 Performance Council Meeting minutes. Mr. Rolle seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

4. Information – WIOA Performance Update

Chairwoman Canales introduced the item; Mr. Washington further presented the Common Measures Tool (CMT) Summary Report to review current performance metrics per quarter as of January 31, 2025, followed by the actions required to meet the established measures.

Mr. Washington mentioned that the Corrective Action Plans have been updated, which will be addressed later on today's agenda.

No further questions or concerns were presented. Item closed.

5. Information – Adult Balanced Scorecard Report & Job Placements Update

Chairwoman Canales introduced the item; Mr. Washington further presented.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2024-25, is from July 1, 2024 through January 31, 2025. Four of the seven American Job Centers have achieved required 65% performance measure standard; Little Havana has exceeded the minimum YTD job placement standard by 127.8% /maximum standard by 109.1%

Chairwoman Canales commended staff for their continued effort to improve performance.

No further questions or concerns were presented. Item closed.

6. Information – Youth Balanced Scorecard Update

Chairwoman Canales introduced the item; Mr. Perrin reviewed the ISY/OSY program performance for PY 2024-2025, which is the period of July 1, 2024 through February 6, 2025 (YTD).

Mr. Perrin discussed the Youth Service Youth Program scorecard, highlighting improvements in the in-school and out-of-school youth performance standards compared to last year. The in-school youth demonstrated a positive increase in numbers, and out-of-school youth were trending better than expected at this time of the year. Training placements for individuals increased, with 74 participants completing their training and 45 being placed in unsubsidized employment. The return on investment for the program was also noted to have significantly increased.

No further questions or concerns were presented. Item closed.

7. Information – Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Consumer Report Card, which provides real-time performance data for training providers. The report is for PY 2024-2025, dated July 1, 2024 through June 30, 2025.

Mr. Perrin provided a year-to-date overview of classroom enrollments, completion rates, and employment placements following training sessions. He further outlined the economic benefits linked to each placement for the year to date, underscoring the return on investment for every dollar allocated to training and highlighting SFWIB's significant contribution to wages in the South Florida economy.

Mantilla expressed the necessity for CSSF to actively communicate its achievements, especially regarding its positive influence on South Florida's economy and the return on investment for many of its initiatives. Mr. Perrin announced that the annual report, which contains much of the information discussed during this update, has recently been released to the public through social media and a direct email campaign. We are meeting with many other workforce boards to share several of the tools we have developed and implemented.

There were no further questions or concerns regarding the item. Item closed.

8. Information – Service Code Monitoring Report

Chairwoman Canales introduced the item; Mr. Washington presented the Service Code Monitoring Report, a new tool created to provide oversight of all service codes linked to the soft exit process. This report conducts daily reviews of service codes and the necessary documentation submitted by American Job Center (AJC) staff and permits CSSF staff to identify patterns, trends, and any potential inconsistencies or compliance issues, ensuring that participants are not improperly extended beyond their designated service period.

There was ongoing discussion regarding future changes/additions to the report.

Mr. Mantilla has offered to host a meeting at Miami Lakes Educational Center and Technical College. The purpose of this meeting is to bring together all of the state's workforce boards to discuss best practices and to raise awareness of the technology being used in the region to improve the monitoring of center performance and compliance. Mr. Washington mentioned that a similar suggestion was made among other One-Stop Operators throughout the state.

No further questions or concerns regarding the item. Item closed.

9. Information – Youth Providers Letters of Non-Compliance

Chairwoman Canales introduced the item; Mr. Washington further presented new data requirements for Corrective Action Plans (CAPs) submitted by service providers.

Moving forward, CAPs must specify performance measure(s) that need improvement. They should indicate the tools that will be used to monitor progress, define the targeted outcomes, and outline operational and co-enrollment strategies to meet performance and compliance objectives. The report should include the provider staff names and roles, along with their corresponding goals and performance timelines. In addition, submitted CAPs must detail how and when progress will be assessed and reported.

No further questions or concerns regarding the item. Item closed.

10. Information – Career Center Letters of Non-Compliance

Chairwoman Canales introduced the item; Mr. Washington presented the outcome of discussions had with adult providers Equus Works dba Arbor Employment & Training (Arbor E&T) and Youth Co-Op. Both agencies received letters regarding non-compliance with performance standards and were required to submit a Corrective Action Plan (CAP) within twenty days of receiving the notifications.



Mr. Washington noted that, similar to the Youth Service Providers, the responses from the Adult Providers regarding the Corrective Action Plans (CAP) were inadequate. Consequently, the new CAP requirements were communicated to them, with the expectation that a revised plan would be submitted within the specified timeline.

11. Information – Quarterly Performance Update

Chairwoman Canales introduced the item; Mr. Washington further presented Quarter 1 and Quarter 2 performance metrics for Miami-Dade County, reviewing noted trends with the Council members.

There was further discussion around the key observations and staff recommendations.

Being as there were no further questions or concerns, the meeting adjourned at 9:30am.



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: WIOA INDICATORS OF PERFORMANCE UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

South Florida Workforce Investment Board (SFWIB) staff created a Common Measures Tool (CMT) that monitors the negotiated Workforce Innovation and Opportunity Act (WIOA) performance indicators established by the Department of Florida Commerce in real time. The tool provides American Job Center (AJC) staff with the ability to see which cases have exited the system with or without employment using information generated from various employment data sources including the New Hire Report, the Work Number, and the Wage Credit Report. The tool will also allow AJC staff to ensure all follow ups required by federal law have been conducted as the tool identifies cases with incomplete employment data per quarter.

As of March 31, 2025, SFWIB staff has provided an overview of the SFWIB's performance per quarter:

- Quarter 1 (Q1): Although SFWIB is meeting or exceeding all performance measures, several AJCs and Youth Providers are performing below the negotiated measures:
 - Dislocated Workers Credential Attainment
 - Carol City AJC needs to engage at 1 individual to meet the goal
 - Hialeah Downtown AJC needs to engage at 1 individual to meet the goal
 - North Miami Beach AJC needs to engage at 4 individuals to meet the goal
 - Wagner-Peyser Entered Employment
 - Carol City AJC needs to engage at 63 individuals to meet the goal
 - North Miami Beach AJC needs to engage at 47 individuals to meet the goal
 - Northside AJC needs to engage at 211 individuals to meet the goal
 - Youth Education and Employment Rate
 - Adults Mankind needs to engage 2 individuals to meet the goal
- Quarter 2 (Q2): Although SFWIB is meeting or exceeding all performance measures, several AJCs and Youth Providers are performing below the negotiated measures:

- Dislocated Workers Credential Attainment
 - Carol City AJC needs to engage at 1 individual to meet the goal
 - North Miami Beach AJC needs to engage at 1 individual to meet the goal
- Youth Education and Employment Rate
 - Adults Mankind needs to engage 1 individual to meet the goal
 - Cuban American National Council needs to engage a minimum of 6 individuals to meet the goal
- Quarter 3 (Q3): Although SFWIB is meeting or exceeding all performance measures, several Youth Providers are performing below the negotiated measures:
 - Youth Education and Employment Rate
 - Adults Mankind needs to engage at least 10 individuals to meet the goal
 - Cuban American National Council needs to engage a minimum of 3 individuals to meet the goal
 - Community Coalition needs to engage at least 8 individuals to meet the goal
- Quarter 4 (Q4): Although SFWIB is meeting or exceeding all performance measures, several AJCs and Youth Providers are performing below the negotiated measures:
 - Dislocated Workers Credential Attainment – Hialeah Downtown AJC needs to engage at 1 individual to meet the goal

Based on the information derived from the CMT, AJC staff has begun following up with individuals in Q1 and Q2 performance areas to ensure data is entered properly in order that the SFWIB meets or exceeds the established performance standards. SFWIB staff has identified several strategies to improve performance to ensure all 18 WIOA Indicators of Performance are met, beginning with the implementation of strict follow-up guidelines to ensure each case is properly documented in the Employ Miami-Dade system. The guidelines include:

- The requirement for AJC staff to provide monthly updates regarding the status of follow-up cases;
- Required participation in the hands-on technical assistance SFWIB staff provides regarding the proper documentation of those cases; and
- The implementation of the Work Number verification updates in the CMT to assist with any outstanding employment information which has not been documented.

In addition, SFWIB staff incorporated an overview of the CMT for all Performance Improvement Team (PIT) meetings as well as common measures discussions in monthly focus group meetings. Both AJC and Youth Provider staff attended a refresher technical assistance session covering the CMT in early December.

FUNDING: N/A

PERFORMANCE: Workforce Innovation Opportunity Act and Wagner Peyser

ATTACHMENT

Common Measures Tool Summary

Number of Employed Participants not Exited:							107			
Total Number of Cases:							762			
Common Measures	Performance (Quarters)								PY Year Performance Goals	% of PY Year Performance Goal Met
	Quarter 1	% of Quarter 1 Performance Goal Met	Quarter 2	% of Quarter 2 Performance Goal Met	Quarter 3	% of Quarter 3 Performance Goal Met	Quarter 4	% of Quarter 4 Performance Goal Met		
Adults										
Entered Employment Rate	82.10%	124.20%	90.11%	136.32%	93.91%	142.08%	85.71%	129.67%	66.10%	136.71%
Median Earnings	\$8,840.00	129.75%	\$9,360.00	137.38%	\$9,880.00	145.01%	\$9,755.20	143.18%	\$6,813.00	145.01%
Credential Attainment	93.33%	184.45%	88.10%	174.10%	90.24%	178.35%	96.67%	191.04%	50.60%	175.83%
Measurable Skills Gain	98.86%	397.04%	100.00%	401.61%	100.00%	401.61%	100.00%	401.61%	24.90%	399.55%
Dislocated Workers										
Entered Employment Rate	80.00%	103.09%	94.12%	121.29%	100.00%	128.87%	78.95%	101.74%	77.60%	113.49%
Median Earnings	\$11,273.60	116.00%	\$11,572.60	119.08%	\$10,400.00	107.01%	\$13,213.20	135.96%	\$9,718.00	135.96%
Credential Attainment	78.79%	91.72%	85.71%	99.78%	92.31%	107.46%	84.62%	98.50%	85.90%	102.98%
Measurable Skills Gain	100.00%	129.87%	100.00%	129.87%	100.00%	129.87%	100.00%	129.87%	77.00%	129.87%
Wagner-Peyser										
Entered Employment Rate	57.30%	92.87%	67.90%	110.04%	68.23%	110.59%	67.95%	110.14%	61.70%	105.86%
Median Earnings	\$7,800.00	128.64%	\$7,800.00	128.64%	\$7,800.00	128.64%	\$8,320.00	137.22%	\$6,063.00	137.22%
Youth										
Education and Employment Rate	76.74%	94.75%	75.51%	93.22%	76.59%	94.56%	87.14%	107.58%	81.00%	99.79%
Median Earnings	\$7,670.00	201.89%	\$7,800.00	205.31%	\$7,800.00	205.31%	\$7,800.00	205.31%	\$3,799.00	205.31%
Credential Attainment	63.89%	112.88%	68.42%	120.89%	71.38%	126.12%	70.69%	124.89%	56.60%	119.88%
Measurable Skills Gain	91.67%	123.87%	97.37%	131.58%	97.54%	131.81%	84.48%	114.17%	74.00%	124.06%
Not Met (less than 90% of negotiated)										
Met (90-100% of negotiated)										
Exceeded (greater than 100% of negotiated)										



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard (BSC) measures the performance of Local Workforce Development Area (LWDA) 23's CareerSource/American Job Centers (AJCs). The report for Program Year (PY) 2024-25, covering July 1, 2024 to March 31, 2025 shows that four out of seven AJC locations met the required 65 percent performance measure standard.

Job Placements Summary: For PY 2024-25, LWDA 23 achieved a total of 4,811 job placements, equating to 60.7 percent of the minimum standard and 51.6 percent of the maximum standard. The Little Havana AJC surpassing the minimum YTD job placements standard by 120.3 percent and the maximum standard by 102.7 percent.

To address performance goals, the South Florida Workforce Investment Board (SFWIB) staff has implemented several key strategies:

- **Quarterly Performance Report:** At the end of the second quarter, a report was sent to AJC service providers and their management regarding their performance standards. The report identified deficiencies and areas of concern, in which SFWIB staff shall provide technical assistance to ensure performance standards are met.
- **Corrective Action Plans:** AJC service providers submitted detailed corrective action plans detailing improvement plans for each performance measure deficiency, assigned staff responsibilities, staff goals with performance timelines, and operational strategies addressing employer engagement and participation retention to include a plan address low co-enrollment strategies.
- **New Policies and Procedures:** SFWIB staff will introduce new policies and procedures aimed at increasing the number of individuals served by AJCs.

- Focus Groups: Focus groups have been established across all programs to target specific areas for enhancing service delivery and achieving federal, state, and local performance measures. These meetings will take place during the second week of each month.
- Common Measures Tool: SFWIB staff will use the Common Measures Tool to project Employment outcomes for the 1st, 2nd, 3rd, and 4th quarters after exit, which will be reflected in the BSC report.

Future Initiatives: AJC service providers will continue to implement their corrective action plans and strive to meet and exceed the new PY 2024-25 performance standards.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY				
Balanced Scorecard PY '24-'25 (July 1, 2024 through March 31, 2025) *				
A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures				
Service Providers	American Job Center (AJC) Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
Arbor E & T, LLC	Carol City AJC	16	25	64.0%
	Hialeah Downtown AJC	19	25	76.0%
	North Miami Beach AJC	15	25	60.0%
	Northside Center AJC	14	25	56.0%
Youth Co-Op, Inc.	Little Havana AJC	22	25	88.0%
	Perrine AJC	18	25	72.0%
	West Dade AJC	18	25	72.0%
LWDA		17	25	69.7%

DJPOE Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Location	Maximum Standard		Minimum Standard		Total				Obtained				Direct Job Placement Universal												Total Universal		Direct Job Placement by Type WIOA Individualized																Max Earned	Earned	% Earned	OE %	DJP %
	#	%	#	%									1Qrt				>1Qrt										1Qrt		>1Qrt		Job Seekers		Veterans		Ex-Offenders		RA/Homeless		TANF/CAP		SNAP						
					Season	Temp	Part	Full	Season	Temp	Part	Full	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt																	
Carol City Center	1,080	32.8%	918	38.6%	332	22	354	232	16	248	0	5	1	88	0	1	0	4	94	5	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$127,623	\$53,700	42.1%	70.06%	29.94%		
Hialeah Downtown Center	1,242	65.1%	1,053	76.8%	794	15	809	464	13	477	0	12	2	306	0	0	1	1	320	2	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$580,874	\$177,750	30.6%	58.96%	41.04%		
North Miami Beach Center	1,350	22.3%	1,152	26.1%	277	24	301	214	18	232	0	3	0	53	0	2	0	4	56	6	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$637,149	\$32,250	5.1%	77.08%	22.92%		
Northside Center	1,377	22.9%	1,170	26.9%	280	35	315	205	32	237	0	4	1	65	0	0	0	2	70	2	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$654,713	\$42,450	6.5%	75.24%	24.76%		
Little Havana Center	1,170	102.7%	999	120.3%	1,184	18	1,202	829	10	839	0	70	12	252	0	4	0	3	334	7	21	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$548,893	\$179,050	32.6%	69.80%	30.20%		
Perrine Center	1,431	66.6%	1,215	78.4%	886	67	953	420	48	468	315	63	3	78	1	12	2	4	459	19	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$676,874	\$177,250	26.2%	49.11%	50.89%		
West Dade Center	1,674	52.4%	1,422	61.7%	859	18	877	439	12	451	0	20	7	358	0	0	0	6	385	6	34	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$786,876	\$234,100	29.8%	51.43%	48.57%		
Total	9,324	51.6%	7,929	60.7%	4,612	199	4,811	2,803	148	2,952	315	177	26	1200	1	19	3	24	1,718	47	87	2	0	0	2	0	2	1	0	0	0	0	0	0	0	0	0	0	0	\$4,012,802	\$896,550	22.3%	61.36%	38.64%			
															% of DJP	71.6%	2.0%	3.6%	0.1%	0.0%	0.0%	0.1%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%										

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Regional

Performance			
	Process Quality Measures	Standard	Region
1	Training Completion Rate	75%	93.55%
2	Training Related Placements	75%	85.48%
3	Credential Attainment	75%	100.0%
4	Measurable Skills Gain	75%	96.58%
5	Training Enrollments Rate	318	382
6	CAP All Family Participation Rate	50%	8.94%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%
10	Short-Term Veterans EER	50%	41.76%
11	Employers Served (Employer Penetration Rate)	22,503	26,089
12	Employer Serviced with Level 1 Services	14,627	21,048
13	Number of Job Orders	4,391	1,552
14	Jobs Openings Filled Rate	65%	23.82%
15	Referral Job Skills Match Average	80%	94.41%
	Outcome Measures		
16	Employment (Obtained Employment and Direct Job Placements)	9,324	4,974
17	Employed 1st Qtr After Exit	80%	79%
18	Employed 2nd Qtr After Exit	80%	76%
19	Employed 3rd Qtr After Exit	80%	75%
20	Employed 4th Qtr After Exit	80%	72%
21	Average Days to Employment	145	47
	21a DJP Average Days to Employment	60	40
	21b Obtained Average Days to Employment	167	56
22	Employment/Job Placement Average Wage	\$15.64	\$15.52
23	Cost Per Placement	\$2,108.45	\$731.70
24	Net Economic Benefit	\$30,423.00	\$31,559.96
25	Return on the Investment	\$14.43	\$43.17

ND = No Data

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Last Run Date: 4/2/2025 7:32:21 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Arbor E&T, LLC

Carol City Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	81.82%
2	Training Related Placements	75%	85.48%	75.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	89.94%
5	Training Enrollments Rate	32	382	38
6	CAP All Family Participation Rate	50%	8.94%	3.43%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	58.48%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	27.13%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	30.77%
11	Employers Served (Employer Penetration Rate)	2,334	26,089	2,670
12	Employer Serviced with Level 1 Services	1,517	21,048	2,481
13	Number of Job Orders	456	1,552	137
14	Jobs Openings Filled Rate	65%	23.82%	13.54%
15	Referral Job Skills Match Average	80%	94.41%	96.19%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,080	4,974	354
17	Employed 1st Qtr After Exit	80%	79%	89%
18	Employed 2nd Qtr After Exit	80%	76%	72%
19	Employed 3rd Qtr After Exit	80%	75%	61%
20	Employed 4th Qtr After Exit	80%	72%	64%
21	Average Days to Employment	145	47	48
	21a DJP Average Days to Employment	60	40	38
	21b Obtained Average Days to Employment	167	56	76
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$17.06
23	Cost Per Placement	\$2,140.65	\$731.70	\$825.24
24	Net Economic Benefit	\$30,391.00	\$31,559.96	\$34,654.36
25	Return on the Investment	\$14.20	\$43.17	\$41.99

ND = No Data

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Last Run Date: 4/2/2025 7:32:21 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Arbor E&T, LLC

Hialeah Downtown Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	100.0%
2	Training Related Placements	75%	85.48%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	99.01%
5	Training Enrollments Rate	40	382	39
6	CAP All Family Participation Rate	50%	8.94%	11.24%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	62.0%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	61.71%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	50.0%
11	Employers Served (Employer Penetration Rate)	2,548	26,089	3,158
12	Employer Serviced with Level 1 Services	1,656	21,048	2,650
13	Number of Job Orders	497	1,552	144
14	Jobs Openings Filled Rate	65%	23.82%	31.91%
15	Referral Job Skills Match Average	80%	94.41%	98.51%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,242	4,974	809
17	Employed 1st Qtr After Exit	80%	79%	97%
18	Employed 2nd Qtr After Exit	80%	76%	100%
19	Employed 3rd Qtr After Exit	80%	75%	100%
20	Employed 4th Qtr After Exit	80%	72%	88%
21	Average Days to Employment	145	47	30
	21a DJP Average Days to Employment	60	40	18
	21b Obtained Average Days to Employment	167	56	36
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$15.86
23	Cost Per Placement	\$2,204.47	\$731.70	\$698.01
24	Net Economic Benefit	\$30,327.00	\$31,559.96	\$32,297.24
25	Return on the Investment	\$13.76	\$43.17	\$46.27

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Arbor E&T, LLC

North Miami Beach Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	93.75%
2	Training Related Placements	75%	85.48%	77.78%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	95.71%
5	Training Enrollments Rate	39	382	45
6	CAP All Family Participation Rate	50%	8.94%	0.51%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	59.28%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	27.03%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	50.0%
11	Employers Served (Employer Penetration Rate)	2,859	26,089	3,404
12	Employer Serviced with Level 1 Services	1,859	21,048	2,679
13	Number of Job Orders	558	1,552	123
14	Jobs Openings Filled Rate	65%	23.82%	9.96%
15	Referral Job Skills Match Average	80%	94.41%	98.12%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,350	4,974	301
17	Employed 1st Qtr After Exit	80%	79%	47%
18	Employed 2nd Qtr After Exit	80%	76%	51%
19	Employed 3rd Qtr After Exit	80%	75%	56%
20	Employed 4th Qtr After Exit	80%	72%	53%
21	Average Days to Employment	145	47	69
	21a DJP Average Days to Employment	60	40	64
	21b Obtained Average Days to Employment	167	56	37
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$17.00
23	Cost Per Placement	\$2,148.93	\$731.70	\$982.99
24	Net Economic Benefit	\$30,382.00	\$31,559.96	\$34,384.70
25	Return on the Investment	\$14.14	\$43.17	\$34.98

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Arbor E&T, LLC

Northside Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	92.31%
2	Training Related Placements	75%	85.48%	85.71%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	95.15%
5	Training Enrollments Rate	45	382	39
6	CAP All Family Participation Rate	50%	8.94%	0.26%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	55.15%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	19.88%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	0.0%
11	Employers Served (Employer Penetration Rate)	3,593	26,089	3,950
12	Employer Serviced with Level 1 Services	2,335	21,048	2,866
13	Number of Job Orders	701	1,552	104
14	Jobs Openings Filled Rate	65%	23.82%	8.71%
15	Referral Job Skills Match Average	80%	94.41%	96.26%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,377	4,974	315
17	Employed 1st Qtr After Exit	80%	79%	78%
18	Employed 2nd Qtr After Exit	80%	76%	83%
19	Employed 3rd Qtr After Exit	80%	75%	76%
20	Employed 4th Qtr After Exit	80%	72%	91%
21	Average Days to Employment	145	47	20
	21a DJP Average Days to Employment	60	40	13
	21b Obtained Average Days to Employment	167	56	75
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$18.37
23	Cost Per Placement	\$2,117.11	\$731.70	\$1,187.08
24	Net Economic Benefit	\$30,414.00	\$31,559.96	\$37,018.56
25	Return on the Investment	\$14.37	\$43.17	\$31.18

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Youth Co-Op

Little Havana Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	91.3%
2	Training Related Placements	75%	85.48%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	98.91%
5	Training Enrollments Rate	38	382	56
6	CAP All Family Participation Rate	50%	8.94%	32.08%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	73.07%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	67.13%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	60.0%
11	Employers Served (Employer Penetration Rate)	2,418	26,089	3,133
12	Employer Serviced with Level 1 Services	1,572	21,048	2,692
13	Number of Job Orders	472	1,552	358
14	Jobs Openings Filled Rate	65%	23.82%	15.0%
15	Referral Job Skills Match Average	80%	94.41%	96.19%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,170	4,974	1,202
17	Employed 1st Qtr After Exit	80%	79%	93%
18	Employed 2nd Qtr After Exit	80%	76%	95%
19	Employed 3rd Qtr After Exit	80%	75%	86%
20	Employed 4th Qtr After Exit	80%	72%	89%
21	Average Days to Employment	145	47	61
	21a DJP Average Days to Employment	60	40	55
	21b Obtained Average Days to Employment	167	56	59
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$15.78
23	Cost Per Placement	\$2,197.46	\$731.70	\$523.69
24	Net Economic Benefit	\$30,334.00	\$31,559.96	\$32,303.91
25	Return on the Investment	\$13.80	\$43.17	\$61.68

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Youth Co-Op

Perrine Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	100.0%
2	Training Related Placements	75%	85.48%	88.89%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	97.89%
5	Training Enrollments Rate	59	382	75
6	CAP All Family Participation Rate	50%	8.94%	7.6%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	58.26%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	56.97%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	56.52%
11	Employers Served (Employer Penetration Rate)	4,509	26,089	5,119
12	Employer Serviced with Level 1 Services	2,931	21,048	3,605
13	Number of Job Orders	879	1,552	235
14	Jobs Openings Filled Rate	65%	23.82%	43.63%
15	Referral Job Skills Match Average	80%	94.41%	95.14%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,431	4,974	953
17	Employed 1st Qtr After Exit	80%	79%	89%
18	Employed 2nd Qtr After Exit	80%	76%	89%
19	Employed 3rd Qtr After Exit	80%	75%	88%
20	Employed 4th Qtr After Exit	80%	72%	86%
21	Average Days to Employment	145	47	48
	21a DJP Average Days to Employment	60	40	46
	21b Obtained Average Days to Employment	167	56	50
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$13.81
23	Cost Per Placement	\$2,127.35	\$731.70	\$659.33
24	Net Economic Benefit	\$30,404.00	\$31,559.96	\$28,065.89
25	Return on the Investment	\$14.29	\$43.17	\$42.57

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 3/31/2025

Youth Co-Op

West Dade Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	93.55%	94.23%
2	Training Related Placements	75%	85.48%	80.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	96.58%	97.51%
5	Training Enrollments Rate	65	382	90
6	CAP All Family Participation Rate	50%	8.94%	18.92%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	61.76%	73.02%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	47.2%	64.2%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	41.76%	70.0%
11	Employers Served (Employer Penetration Rate)	4,242	26,089	4,605
12	Employer Serviced with Level 1 Services	2,757	21,048	4,051
13	Number of Job Orders	828	1,552	441
14	Jobs Openings Filled Rate	65%	23.82%	54.33%
15	Referral Job Skills Match Average	80%	94.41%	98.51%
	Outcome Measures			
16	Employment (Obtained Employment and Direct Job Placements)	1,674	4,974	877
17	Employed 1st Qtr After Exit	80%	79%	84%
18	Employed 2nd Qtr After Exit	80%	76%	76%
19	Employed 3rd Qtr After Exit	80%	75%	76%
20	Employed 4th Qtr After Exit	80%	72%	67%
21	Average Days to Employment	145	47	34
	21a DJP Average Days to Employment	60	40	27
	21b Obtained Average Days to Employment	167	56	51
22	Employment/Job Placement Average Wage	\$15.64	\$15.52	\$16.51
23	Cost Per Placement	\$2,192.08	\$731.70	\$908.10
24	Net Economic Benefit	\$30,339.00	\$31,559.96	\$33,442.27
25	Return on the Investment	\$13.84	\$43.17	\$36.83

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SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Joint contribution for youth career pathway models**

BACKGROUND:

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard provides detailed information regarding the program performance for Program Year (PY) 2024-2025. The report measures New Enrollments, Measurable Skills Gains, Youth Education and Employment Rate-2nd Quarter After Exit, Youth Education and Employment Rate-4th Quarter After Exit and Credential Attainment. The time period for the Youth Balance Scorecard Report is from July 1, 2024 to March 31st, 2025 (YTD).

The In-School Youth Program has met and exceeded its enrollment goals and measurable skills gain/credential attainment performance goals. The In-School Youth Program is not currently meeting our local Education and Employment Rate-2nd and 4th Quarter After Exit outcome. CSSF has addressed the lack of performance by all contracted providers. On January 28, 2025 contracted youth service providers were required to develop corrective action plans to be submitted to CSSF youth programs within 10 days of the initial notification to address all outcome deficiencies, we reviewed and have accepted their plans, CSSF youth programs will be responsible for oversight of these outcomes by June 30th, 2025.

while the Out-of-School Youth Program has increased its new enrollment performance since february, its measurable skills gain and credential attainment performance goals; youth providers have not been successful at meeting and exceeding their contractual obligations. On January 28, 2025 contracted youth service providers were required to develop corrective action plans to be submitted to CSSF youth programs within 10 days of the initial notification to address all outcome deficiencies, we reviewed and have accepted their plans, CSSF youth programs will be responsible for oversight of these outcomes by June 30th, 2025.

It is the expectation that CSSF youth programs performance outcomes will trend upward in the fourth quarter in order to meet the required performance outcomes by the end of the program year.

ISY PERFORMANCE:

- Enrollment Performance: Regional Standard/149; Actual Performance/275
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/94%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/75%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/87%
- Credential Attainment: Regional Standard/90%; Actual Performance/100%

OSY PERFORMANCE:

- Enrollment Performance: Regional Standard/773; Actual Performance/622
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/ 85%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/75%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/87%
- Credential Attainment: Regional Standard/90%; Actual Performance/89%

FUNDING: N/A

PERFORMANCE: WIOA

ATTACHMENT

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 3/31/2025

Regional for ISY Providers		
Measure	Standard	Region
Total Enrollments	149	<u>275</u>
New Enrollments	126	<u>80</u>
PWE Enrollments	20	<u>29</u>
Measurable Skills Gain	90 %	<u>94 %</u>
Credential Attainment	90 %	<u>100 %</u>
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90 %	<u>N/D</u>
Education and Employment Rate - 2nd Qtr After Exit	90 %	<u>75 %</u>
Education and Employment Rate - 3rd Qtr After Exit	90 %	<u>23 %</u>
Education and Employment Rate - 4th Qtr After Exit	90 %	<u>87 %</u>

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 3/31/2025

Regional for OSY Providers		
Measure	Standard	Region
Total Enrollments	733	<u>622</u>
New Enrollments	310	<u>374</u>
New Enrollments (General Population)	242	<u>373</u>
New Enrollments (Youth Offender)	17	<u>18</u>
New Enrollments (Homeless Runaway Foster Care)	17	<u>13</u>
New Enrollments (Pregnant or Parenting)	17	<u>15</u>
New Enrollments (Disability)	17	<u>9</u>
PWE Enrollments	183	<u>147</u>
Measurable Skills Gain	90 %	<u>85 %</u>
Credential Attainment	90 %	<u>89 %</u>
Outcome Measures		
Employment (Obtained, Direct, & Post-Secondary)	361	<u>N/D</u>
Education and Employment Rate - 1st Qtr After Exit	90 %	<u>71 %</u>
Education and Employment Rate - 2nd Qtr After Exit	90 %	<u>75 %</u>
Education and Employment Rate - 3rd Qtr After Exit	90 %	<u>53 %</u>
Education and Employment Rate - 4th Qtr After Exit	90 %	<u>87 %</u>



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) has established a policy to monitor the performance of its approved Training Vendors through the Individual Training Account (ITA) system. To support this initiative, the staff developed and implemented the Consumer Report Card (CRC) Tool. This online tool updates ITA performance data daily, serving as an "ITA Consumer Report Card." It enables both participants and Career Advisors to track the success of individual programs and evaluate the economic benefits per placement.

The CRC Tool reports the following performance metrics for the period from July 1, 2024, to June 30, 2025:

- Classroom Training Placements: 97 individuals have been placed into classroom training.
- Training Completion and Employment:
 - 92 participants completed their training.
 - 65 participants have been placed in unsubsidized employment, with an average wage of \$16.61 per hour.
- Occupation Relevance:
 - 55 out of the 65 employed participants were placed in occupations related to their training.
- Economic Impact:
 - The net economic benefit per placement is \$40,242.09.
 - For every dollar invested in training, there was a return of \$7.60.
 - The SFWIB contributed \$2,245,672 in wages to the South Florida regional economy.

The attached CRC table provides a detailed summary of the performance metrics for the program year 2024-2025, highlighting the effectiveness and economic impact of the ITA system and the training programs offered by the approved Training Vendors.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2024 - 06/30/2025

Training Agent	Training Program	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Banefit		Net Economic Benefit Per Placement	Value Added per Placement
								Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Avgerage Wage	Average Economic Benefit		
Academy, The (All Campuses)	Multiple Programs	73	69	56	90.00 %	49	81.07 %	\$9,357.95	\$ 666,911.50	\$ 105,700.33	\$ 29.43	\$ 61,212.89	\$ 50,642.86	\$ 4.90
Apex Training Center - 3971	2223 - HVAC Mechanic	8	8	-	0.00 %	-	0.00 %	\$ 5,012.18	\$ 40,097.42	-	-	-	-	-
Dade Institute of Technology	1767 - Microsoft Certified IT Professional MCITP/MCTS Test Prep	6	6	6	100.00 %	6	100.00 %	\$ 6,124.56	\$ 36,747.34	\$ 6,124.56	\$ 18.00	\$ 37,440.00	\$ 31,315.44	\$ 5.11
Hollywood Career Institute LLC	2421 - Home Health Aide	2	2	2	100.00 %	-	0.00 %	\$ 1,650.00	\$ 3,300.00	\$ 1,650.00	\$ 15.00	\$ 31,200.00	\$ 29,550.00	\$ 17.91
MDCP SCHOOLS (ALL)	Multiple Programs	6	5	1	25.00 %	-	0.00 %	\$ 1,227.52	\$ 6,349.07	\$ 3,046.47	\$ 4.00	\$ 8,320.00	\$ 7,558.38	\$ 2.48
Miami Dade College (Various Campuses)	2358 - General Contractor License Exam Preparation	1	1	-	0.00 %	-	0.00 %	\$ 795.00	\$ 795.00	-	-	-	-	-
The CDL Schools LLC - Miami Campus	1824 - Professional Tractor-Trailer Driver Program	1	1	-	0.00 %	-	0.00 %	\$ 2,058.32	\$ 2,058.32	-	-	-	-	-
		97	92	65	45.00 %	55	25.87 %	\$ 3,746.50	\$ 766,258.65	\$ 116,521.36	\$ 16.61	\$ 34,643.22	\$ 29,766.67	\$ 7.60



SFWIB PERFORMANCE COUNCIL

DATE: 4/17/2025

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) PERFORMANCE ANALYSIS

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

This report provides an analysis of the Workforce Innovation and Opportunity Act (WIOA) Common Performance Indicators, comparing the second-quarter performance for Program Year (PY) 2023-2024 against PY 2024-2025. The evaluation highlights key improvements, areas of concern, and recommendations for sustaining workforce gains and addressing performance challenges.

PERFORMANCE ANALYSIS

I. ADULT PROGRAM

- Employment 2nd Quarter After Exit: Increased from 82.4% to 89.3%, demonstrating stronger workforce integration.
- Median Wage 2nd Quarter After Exit: Decreased slightly from \$8,920 to \$8,638, indicating some wage stagnation.
- Employment 4th Quarter After Exit: Improved significantly from 73.1% to 86.8%, highlighting enhanced job retention.
- Credential Attainment Rate: Increased from 84.7% to 88.2%, reflecting improved completion of educational and vocational training.
- Measurable Skill Gains: Rose from 93.9% to 96.7%, showcasing progress in workforce readiness.

RECOMMENDATION: Strengthen partnerships with higher-wage industries to drive wage growth while maintaining strong employment and credentialing outcomes.

II. DISLOCATED WORKERS PROGRAM

- Employment 2nd Quarter After Exit: Increased from 82.1% to 88.1%, showing improved reemployment outcomes.
- Median Wage 2nd Quarter After Exit: Increased from \$10,787 to \$12,073, reflecting higher-quality job placements.
- Employment 4th Quarter After Exit: Improved from 77.9% to 91.3%, emphasizing sustained workforce participation.
- Credential Attainment Rate: Increased from 84.0% to 94.3%, highlighting successful upskilling efforts.
- Measurable Skill Gains: Slightly decreased from 100% to 95.9%, though still at a strong level.

RECOMMENDATION: Maintain effective job placement and credentialing programs while ensuring continued skill development for long-term retention.

III. YOUTH PROGRAM

- Employment 2nd Quarter After Exit: Declined from 81.3% to 78.3%, indicating challenges in early workforce engagement.
- Median Wage 2nd Quarter After Exit: Increased from \$4,075 to \$5,241, showing wage growth.
- Employment 4th Quarter After Exit: Declined from 80.3% to 72.6%, raising concerns about job retention.
- Credential Attainment Rate: Dropped from 62.1% to 55.6%, signaling issues in educational and vocational completion.
- Measurable Skill Gains: Slight decline from 84.1% to 82.7%, but remains relatively strong.

RECOMMENDATIONS:

- Strengthen employer engagement and job placement efforts for youth.
- Enhance vocational training programs and mentorship opportunities to improve credential completion.
- Develop targeted career pathways in high-demand industries to increase long-term employment success.

IV. WAGNER-PEYSER PROGRAM

- Employment 2nd Quarter After Exit: Remained stable at 71.1% (previously 71.2%).
- Median Wage 2nd Quarter After Exit: Increased from \$7,567 to \$7,839.5, reflecting moderate wage growth.
- Employment 4th Quarter After Exit: Improved slightly from 67.9% to 69%, indicating gradual retention improvement.

RECOMMENDATION: Enhance job-matching services and employer partnerships to improve retention and wage growth.

KEY TAKEAWAYS AND STRATEGIC RECOMMENDATIONS:

1. Improved Employment Retention and Wages: Notable gains were observed among adults and dislocated workers, particularly in long-term job retention and median wages.
2. Challenges in Youth Performance: Employment retention and credential attainment rates declined, requiring targeted interventions.
3. Opportunities for Growth: Expanding employer partnerships, increasing workforce training initiatives, and strengthening mentorship programs will be essential in maintaining positive trends and addressing performance gaps.

This report underscores the need for continuous workforce development efforts to enhance employment stability, wage growth, and educational attainment among all WIOA participants.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Measures	PY2023-2024 2nd Quarter Performance	PY2024-2025 2nd Quarter Performance
Adults:		
Employed 2nd Qtr After Exit	82.40	89.3
Median Wage 2nd Quarter After Exit	\$8,920	\$8,638
Employed 4th Qtr After Exit	73.10	86.8
Credential Attainment Rate	84.70	88.2
Measurable Skill Gains	93.90	96.7
Dislocated Workers:		
Employed 2nd Qtr After Exit	82.10	88.1
Median Wage 2nd Quarter After Exit	\$10,787	\$12,073
Employed 4th Qtr After Exit	77.90	91.3
Credential Attainment Rate	84.00	94.3
Measurable Skill Gains	100.00	95.9
Youth:		
Employed 2nd Qtr After Exit	81.30	78.3
Median Wage 2nd Quarter After Exit	\$4,075	\$5,241
Employed 4th Qtr After Exit	80.30	72.6
Credential Attainment Rate	62.10	55.6
Measurable Skill Gains	84.10	82.7
Wagner Peyser:		
Employed 2nd Qtr After Exit	71.20	71.1
Median Wage 2nd Quarter After Exit	\$7,567	\$7,840
Employed 4th Qtr After Exit	67.90	69

Not Met (less than 90% of negotiated)
Met (90-100% of negotiated)
Exceeded (greater than 100% of negotiated)



SFWIB EXECUTIVE COMMITTEE

DATE: 4/17/2025

AGENDA ITEM NUMBER: 9

AGENDA ITEM SUBJECT: FLORIDA SCORECARD COMPARISON

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On March 24, 2025, CareerSource Florida (State Workforce Development Board) released the 1st Quarter Letter Grade performance report. The Reimagining Education and Career Help (REACH) Act mandates that each local workforce development board in Florida receives an annual letter grade based on performance criteria established by the Governor's REACH Office. The CareerSource Florida Board of Directors assigns and publicly releases these letter grades for each local workforce development board. The grades are assigned annually by October 15, following the conclusion of the program year.

PY 2024-2025, Quarter 1 Performance Update

As part of the annual evaluation process, letter grades will be assigned to local workforce development boards by October 15, following the end of the program year. Below is the Quarter 1 performance update for the program year 2024-2025. The Letter Grade report indicates CareerSource South Florida is the only workforce region that has exceeded the 100 percent standard.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Metric	Metric Category	Weight	Numerator	Denominator	Rate (%)	YOY Rate Difference	Target (%)	Target Met 1 (%)	Weighted Performance 2 (%)
1. Participants with Increased Earnings	Employment and Training Services, Self-Sufficiency	0.25	4,780	9,676	49.4	-	50	98.8	24.7
2. Reduction in Public Assistance	Employment and Training Services, Self-Sufficiency	0.25	3,136	6,627	47.32	-	50	94.64	23.66
3. Employment and Training Outcomes	Employment and Training Services	0.2	18	18	100	-	100	100	20
4. Participants in Work-Related Training	Training Services	0.1	5,485	23,736	23.11	-	25	92.44	9.244
5. Continued Repeat Business	Business Services	0.05	12,000	26,065	46.04	-	35	100	5
6. Year-Over-Year Business Penetration	Business Services	0.05	-	-	-	4.19	100	100	5
PY 2023-2024 Business Penetration		-	15,525	77,164	20.12	-	-	-	-
PY 2024-2025 Business Penetration		-	19,317	79,446	24.31	-	-	-	-
7. Completion-to-Funding Ratio	Employment and Training Services	0.1	14.17	13.02	100	-	100	100	10
Exiters: Local Board (N) / Statewide (D)		-	10,979	77,459	14.17	-	-	-	-
Budget: Local Board (N) / Statewide (D)		-	\$18,682,673	\$143,476,823	13.02	-	-	-	-
Extra Credit: Serving Individuals on Public Assistance	Employment and Training Services, Self-Sufficiency	Up to 0.05 points	16,914.00	27,209	62.16	-	-	-	5
TOTAL									102.6

Metric	Metric Category	Weight	PY 23-24 Quarter 1	PY 24-25 Quarter 1
			Weighted Performance 2 (%)	Weighted Performance 2 (%)
1. Participants with Increased Earnings	Employment and Training Services, Self-Sufficiency	0.25	25	24.7
2. Reduction in Public Assistance	Employment and Training Services, Self-Sufficiency	0.25	25	23.66
3. Employment and Training Outcomes	Employment and Training Services	0.2	18.89	20
4. Participants in Work-Related Training	Training Services	0.1	7.86	9.244
5. Continued Repeat Business	Business Services	0.05	4.75	5
6. Year-Over-Year Business Penetration	Business Services	0.05	5	5
PY 2022-2023 Business Penetration		-	-	-
PY 2023-2024 Business Penetration		-	-	-
7. Completion-to-Funding Ratio	Employment and Training Services	0.1	7.77	10
Exiters: Local Board (N) / Statewide (D)		-	-	-
Budget: Local Board (N) / Statewide (D)		-	-	-
Extra Credit: Serving Individuals on Public Assistance	Employment and Training Services, Self-Sufficiency	Up to 0.05 points	4	5
Total			98.27	102.60

Metric	PY 23-24 Quarter 1	PY 24-25 Quarter 1
1. Participants with Increased Earnings	52.40%	49.40%
2. Reduction in Public Assistance	59.71%	47.32%
3. Employment and Training Outcomes	94.44%	100%
4. Participants in Work-Related Training	19.66%	23.1%
5. Continued Repeat Business	33.25%	46.0%
6. Year-Over-Year Business Penetration	20.1%	24.3%
7. Completion-to-Funding Ratio	77.67%	100%
Extra Credit: Serving Individuals on Public Assistance	54.63%	62.16%